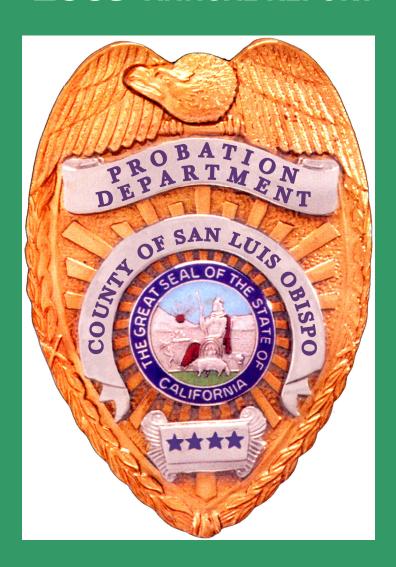
SAN LUIS OBISPO COUNTY PROBATION DEPARTMENT

2009 ANNUAL REPORT



MISSION STATEMENT

"The Probation Department contributes to the safety of the community by conducting investigations for the Court, enforcing orders of the courts through community supervision, assisting victims, operating a safe and secure Juvenile Hall, and facilitating the socialization of offenders."

PROBATION DEPARTMENT

"Protection, Service & Accountability"

April 5, 2010

Board of Supervisors County Administrative Officer Judges of the Superior Court Juvenile Justice Commissioners



I am pleased to submit the San Luis Obispo County Probation Department 2009 Annual Report.

The purpose of this report is to provide an overview of the great work the Probation Department does everyday.

The year 2009 was a year of change for the Probation Department with the retirement of Chief Kim Barrett, and my appointment as Chief in June. However, because of the dedicated, hard working staff of the Probation Department, we have experienced a smooth transition.

In August of 2009, with a technical assistance grant from the National Institute of Corrections (NIC), we embarked on a journey to create a three year strategic plan on becoming an evidence based probation department. Working with a consultant from the NIC, we began the process of developing a plan that would address the three spheres of becoming an evidence based agency. These spheres include: evidence based practices, organizational development and collaboration/communication. Using a work team made up of a cross section of staff, we plan to have a finalized three-year strategic plan in May of 2010.

In October of 2009 we went live with our new Case Management System, Monitor. This was a tremendous undertaking by many staff within the Probation Department and the General Services Agency-Information Technology Division. This new system creates efficiencies for the Department while allowing us to measure outcomes of the various probation services we provide. This will be needed to track our progress in becoming an evidence based organization.

The move toward evidence based practices is imperative in this environment of dwindling resources. Evidence based practices show us that by focusing resources on the probationers most likely to reoffend and using proven interventions to change these offenders' behaviors, we can reduce recidivism among the probationers we are charged to supervise. This will result in fewer crimes and fewer victims.

The Probation Department, through the work of its high quality employees, continues to seek ways to contribute to the safety of San Luis Obispo County every day.

Sincerely,

Jim Salio

ORGANIZATIONAL CHART

Chief Probation Officer Jim Salio

805.781.1039

Assistant Chief Probation OfficerVacant

Suj	pp	ort
Ser	vi	ces

Division Manager

Edward Liebscher 805.781.5310

Accounts Payable

Accounts Receivable

Automation

Backgrounds

Collections

Personnel

Training

Adult Services

Division Manager

Gary Joralemon 805.781.5378

Adult Drug Court

Adult Investigations

Behavioral Health Treatment Court

Gang Caseload

Gang Task Force

General Field Supervision

Limited Supervision

Narcotics Task Force

Prop 36

Sex Offender Caseload

Juvenile Hall

Superintendent

Robert Reyes 805.781.2951

Juvenile Hall Custody

Juvenile Hall Kitchen (closed June 2009)

Juvenile Placement

Juvenile Services

Division Manager

Mike Dutra 805.781.1361

Atascadero Unified School District

Community School

General Field Supervision

Intensive Community Diversion

Intensive Supervision

Juvenile Drug Court

Juvenile Investigations

Minimum Supervision

Pre–Jurisdictional Services

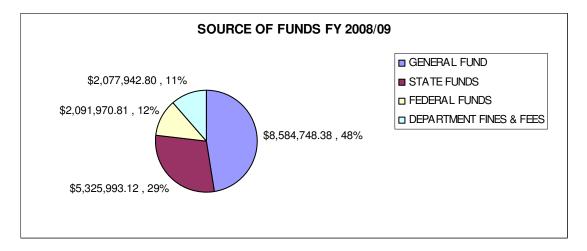
Youth In Action

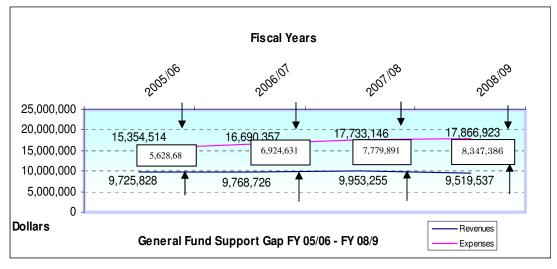
FUNDING SOURCES

The Probation Department receives a large amount of our funding for employees salaries, services, and supplies from a variety of funding sources in addition to the County's General Fund.

These sources include:

- Juvenile Probation and Camps Funding (JPCF)
- Juvenile Justice Crime Prevention Act (JJCPA)
- Juvenile Accountability Block Grant (JABG)
- Title IVE
- Monthly group home visits (SB933)
- Contract for Probation Officers working at Community School sites
- Contract for Probation Officers working at Atascadero Unified School District sites
- Prop 36
- Adult Drug Court funded by Comprehensive Drug Court Initiative and Drug Court Partnership
- Medi-Cal Administrative Activities (MAA)
- School Lunch Program
- Domestic Violence Program (SB90)
- Youthful Offender Block Grant (SB81)
- Standards and Training for Corrections (STC)
- Fines, fees, and collection reimbursement



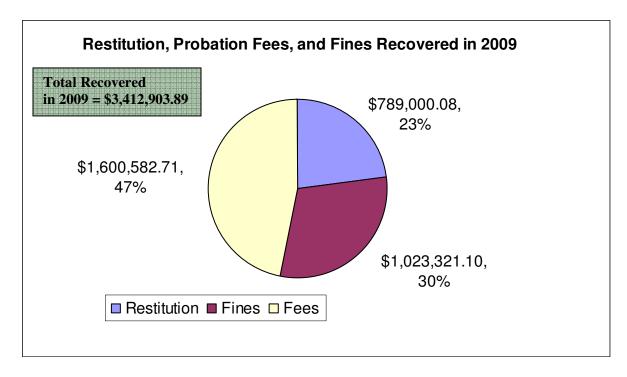


FISCAL AND REVENUE RECOVERY

The Fiscal and Revenue Recovery unit is responsible for the development and monitoring of:

- Accounts payable
- Accounts receivable
- Creating and monitoring financial reports required by local, State and Federal agencies
- Handling audits from local, State, and Federal agencies
- Victim support
- · Collection of fines, fees, and restitution
- Enforcing financial aspects of court orders
- Grant/restricted revenue accounting and compliance

The unit billed offenders over \$8 million per month in 2009 compared to an average of \$3 million per month in 2008. The unit recovered an average of \$284,403.66 per month compared to an average of \$290,554.38 per month in 2008. This is an overall decrease of 2.16%.

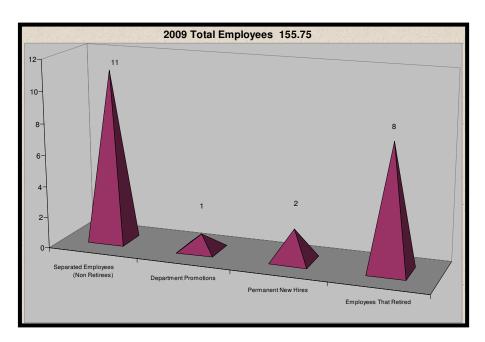


TRAINING

The Probation Department continues to improve upon State and local training mandates. In 2009, our Officers and support staff completed nearly 9,193 hours of training. The Training Unit provided courses to sworn staff in accordance with the Standards and Training for Corrections (STC) Policy and Procedures guidelines. In addition, all staff attended County mandated training and staff may attend training provided by the County's Employee University Program.

RECRUITMENT and RETENTION

The Department receives approximately 80% of our applicants from people who review our County internet site and job notices. The Personnel and Background Unit conducts pre-employment and pre-volunteer background investigations for all employees and volunteers. Retaining employees in our Department is a high priority for our Administration. Most of our positions are filled with employees who have promoted within the organization. Many staff members are afforded flexible working hours and employees are placed in positions that reflect their strengths.



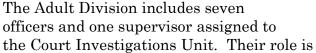
INFORMATION TECHNOLOGY

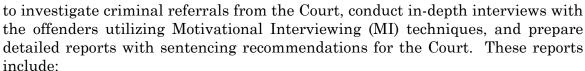
Our Information Technology Unit has taken on the time-intensive task of converting the current archaic computerized data system to a more advanced, efficient and user friendly Case Management System as well as computerizing our new risk and needs assessment tool. The new programs will allow us to generate a variety of reports and track more information, thus allowing staff to be more efficient and effective in working with their probationers.



ADULT PROBATION SERVICES

The Adult Division is comprised of twenty-six full-time and one half-time Deputy Probation Officers, four Supervising Deputy Probation Officers, one Division Manager and thirteen support personnel. The Adult Division is responsible for the supervision of over 2,500 probationers of varying risk and supervision levels.





- A summary of the crime
- Statements from victims
- Victim restitution information
- A detailed study of the offender's family, educational and social background
- An assessment of the offender's risks and needs
- A sentencing recommendation based upon each probationer's criminogenic risk factors

These independent investigations are critical in ensuring the equitable distribution of justice, and that the Court has as much information available so that it can make decisions which are in the best interest of community protection. In 2009, the Adult Investigations Unit prepared 1,480 pre-sentencing reports for the Court.

The Adult Division also includes seventeen supervision officers and three supervisors responsible for the supervision and monitoring of probationers allowed to reside in the community with Court-imposed terms and conditions.



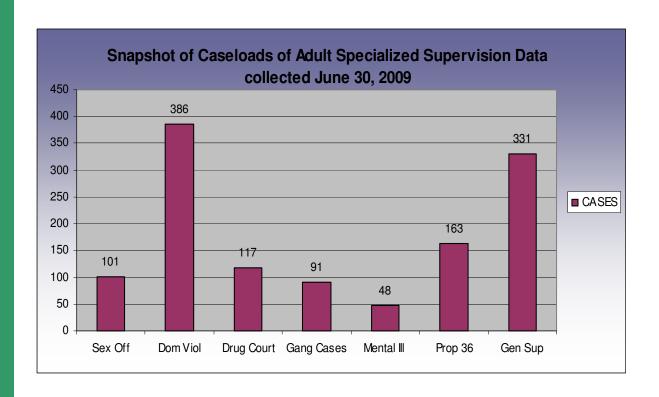
These officers play a prominent role in maintaining a safe and secure community. Officers are actively involved in community supervision efforts, which include making unannounced visits to probationers' homes during non-business hours, and participating in multi-agency compliance operations. In addition to conducting searches and drug testing, the field officers are responsible for working with probationers to target their individual criminogenic needs, which is the most effective method of reducing their risk to reoffend.

SPECIALIZED TREATMENT COURTS

The Substance Abuse Crime Prevention Act of 2000, (otherwise known as Proposition 36) mandated probation and treatment services in lieu of incarceration for certain drug offenses. The goal of the program is to protect the community by reducing drug-related crime through treatment, thus preserving jails and prisons for more serious, violent offenders. Currently, two Deputy Probation Officers, a Probation Assistant, a Legal Clerk, and a Supervising Deputy Probation Officer are assigned to the Proposition 36 Program. During 2009, 151 probationers were admitted to the Proposition 36 Program, and 93 successfully graduated.

In addition to the Proposition 36 Program, San Luis Obispo County operates a Drug Treatment Court. The Drug Treatment Court includes 18 months of treatment and close supervision applied at pre-determined levels (phases) for up to 75 probationers. Each phase includes specific requirements which must be met before the probationer can advance to the next phase. Upon completion, a graduation is held, at which time the Drug Court Judge, treatment and Probation staff, the probationer and his/her family gather to celebrate this significant achievement.

In 2009, 53 probationers participated in the Drug Court Program and 31 successfully graduated.



EVIDENCE BASED PRACTICES

"The Science Behind Public Safety"

In 2009 the Probation Department entered into a partnership with the National Institute of Corrections and the Criminal Justice Institute to develop a long-range strategic plan to fully implement evidence based practices throughout the organization. This project will enable us to identify and adopt only those programs, methods and strategies which have been proven to be effective through validated research, and to discard those practices which have been proven to be ineffective.

Evidence Based Practice in Community Corrections The 8 Principles of Effective Intervention

Interventions in corrections are considered effective when they **reduce offender risk** and subsequent **recidivism** and therefore contribute, in the long run, to **public safety**.

1. Assess Risk/Needs

A complete system of ongoing screening/ triage/ assessment of clients.

2. Enhance Intrinsic Motivation

Motivational Interviewing for Long-Term Behavior Change

3. Target Interventions

- Risk: Prioritize Resources for Higher-Risk Client
- Need: Target Criminogenic Needs
- Responsivity: Be Responsive to Client Characteristics
- Dosage: Structure 40-70% of Client's Time
- Treatment Principle: Integrate Treatment with Sanctions

4. Skill Train with Directed Practice

Use Cognitive Behavioral Treatment Methods

5. Increase Positive Reinforcement

Incentives Programs (carrots rather than sticks)

6. Engage Ongoing Support in Natural Communities

...to Positively Reinforce Desired Behaviors

7. Measure Relevant Processes/ Practices

Routinely Measure and Document Client Change and Staff Performance

8. Provide Measurement Feedback

... to Clients Regarding Progress, and Staff/Providers Regarding Performance/ Service Delivery

ASSESSMENT INSTRUMENTS

The Adult Division has adopted for use an internationally validated assessment instrument, the Level of Services Inventory (LSI) for adult offenders. The LSI is supported by a significant body of research and is based upon the identification of four primary and four secondary criminogenic risk factors. Those risk factors are:

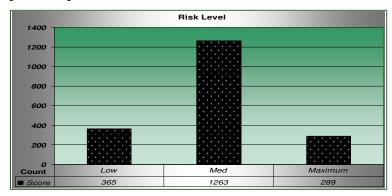
Primary Criminogenic Risk Factors

- 1. History of Anti-Social Behavior
- 2. Anti-Social Personality
- 3. Anti-Social Cognition
- 4. Anti-Social Companions

Secondary Criminogenic Risk Factors

- 1. Family and/or marital dysfunction
- 2. Substance Abuse
- 3. Employment/Vocational Deficiencies
- 4. A lack of Pro-Social Recreational/ Leisure Activities

This instrument has supported the Probation Department's transition from supervising probationers simply based upon their crime, to a form of supervision that is based upon the probationer's risk to reoffend.



This graph represents a classic "Bell Curve" with the majority (1263) of our Adult Probationers identified as being at medium risk to reoffend, and a far lower number being at low and maximum risk to reoffend.

MAKING OUR STREETS SAFER

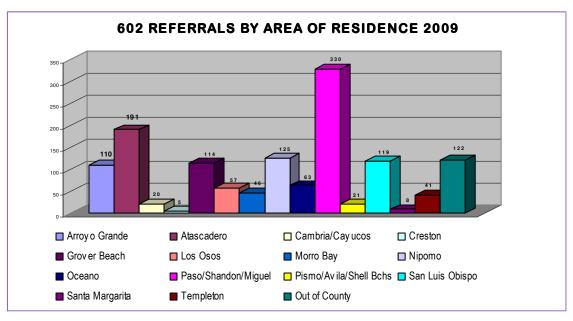
One Deputy Probation Officer is assigned exclusively to the County-wide Gang Task Force, and one Deputy Probation Officer is assigned to the County-wide Narcotics Task Force. These officers are responsible for investigating gang and narcotics-related crimes along with representatives from various other local law enforcement agencies.

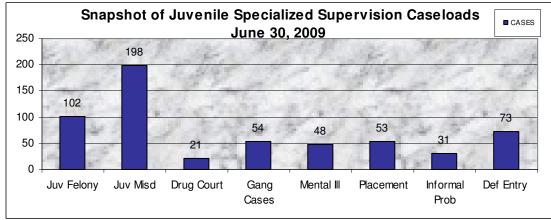
TARGETING GANGS

The Anti-Gang Coordinating Commission (AGCC) was established in 2008 by the Sheriff, District Attorney, and Chief Probation Officer. The mission of the AGCC is to reduce the magnitude, frequency, and violence of gang activity in San Luis Obispo County. The Commission has developed a comprehensive strategic plan in the areas of Prevention and Intervention, Detection and Suppression, and Rehabilitation and Re-entry. The Commission's members include law enforcement, schools, and community based organizations.

JUVENILE PROBATION OVERVIEW/STATS

The Juvenile Division provides services along a continuum of care that ranges from prevention to incarceration. Prevention services include school based truancy officers, regional SAFE officers, and a gang prevention program. Intervention services include Intensive Community Diversion, Community Supervision that includes our field supervision officers, gang supervision, drug court, placement services and a mentoring program. Incarceration includes minors being committed to our Juvenile Hall. During 2009, 707 petitions were filed which was a <u>increase</u> of 162 petitions filed from the previous year.





TARGETING INTERVENTIONS

The Juvenile Division is in the process of implementing the Youth Level of Services/Case Management Inventory (YLS/CMI), which is an internationally recognized and **validated risk and needs screening tool**. This will allow officers to assess Juveniles' risk to reoffend, effectively manage their cases, and provide the proper level of supervision and services. The preliminary scoring of cases is showing **25% are high risk**, **47% are moderate risk**, and **28% are low risk**.



Juvenile Service Center

TEACHING PRO-SOCIAL SKILLS

BAKARI is a Swahili word meaning "One Who Will Succeed"

The Probation Department continues to collaborate with Cal Poly University to offer The Bakari Project. This program seeks to produce socially conscious, responsible, and respectable young men and women who can take advantage of all of life's opportunities with confident assurance. The project objectives include: implementation of treatment interventions and prevention, assisting youth in re-socializing their behavior, exposure to pro-social activities, and helping to reduce recidivism. Each minor is assigned a Cal Poly University student intern as a mentor. The mentors guide the minors in interventions, which promote educational and psychological development and re-socialization. The Bakari project currently has 18 minors participating from all parts of the County.

TEENS TOGETHER GIRLS PROGRAM

Teens Together is a program designed for 13 to 17 year old female probation wards. The program uses psychodrama groups to focus on four areas for at-risk girls:

- risk taking/anti-social behavior
- relationship to/respect for authority
- development of empathy
- peer/social influence judgment

COMMUNITY OUTREACH

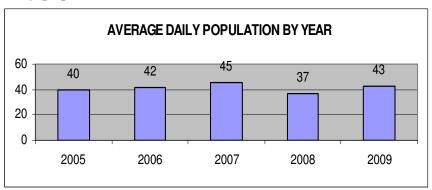
The Probation Department continues a prevention program targeting at-risk youth in the community. The **Youth In Action** program focuses on youth between the ages of 10 to 14 years who are at-risk for membership or association with a criminal street gang. The program provides youth with an intensive 18 week school-based intervention and education curriculum exploring the dynamics behind gang membership and affiliation, challenging the myths behind gang culture, and teaching youth viable alternatives to the gang lifestyle. The Youth in Action Program currently serves four schools in the South County and has 48 minors in the program.



JUVENILE HALL

Overview:

The Juvenile Hall is a 45 bed juvenile detention center for San Luis Obispo County. A Probation Division Manager (Superintendent) and two (2) Supervising Deputy Probation Officers (Assistant Superintendents) oversee the Juvenile Hall operations. The Juvenile Hall is staffed by 50 Probation Department employees responsible for the supervision of juvenile detainees, food services, and administrative functions of the facility. Additionally, there are 11.5 employees from the San Luis Obispo County Mental Health Department, Public Health Department, and the Office of Education who contract with the Probation Department to provide mental health, medical and educational services. In 2009 the Juvenile Hall served 982 juvenile offenders. The average daily population was 43.



Mental Health Services:

Mental Health coverage is provided seven (7) days a week, 10 to 14 hours per day. Two full time therapists and one half-time therapist are assigned to the Juvenile Hall. A psychiatrist conducts medical evaluations once per week as well as being available for additional consultation as needed. Approximately ten (10) juveniles per day were given psychotropic medication in 2009. In 2009 mental health staff completed, on average, the following services monthly:

- Respond to 123 juvenile requests for mental health services
- Conduct 34 crisis interventions involving detained minors
- Complete 70 mental health screenings
- Initiate 129 individual contacts with detained minors

Health Services:

The Juvenile Hall provides professional health care services on site seven (7) days per week to meet the physical and medical needs of juvenile detainees. Public Health staff at the Juvenile Hall includes; one (1) supervising pediatrician who conducts monthly reviews of medical charts and is on-call for consultation, one (1) full-time Family Nurse Practitioner and two (2) Registered Nurses. Additionally, there is one (1) Nurse Practitioner and two (2) Registered Nurses available as temporary help for vacation coverage. In 2009 Juvenile Hall nurses provided the following services:

- 856 initial booking physicals
- 203 health and well-being physicals
- Responded to 13,653 sick calls
- Distributed 15,798 doses of medication
- Provided 539 immunizations
- Conducted 166 STD tests

"Our children are our legacy.

How we treat them,

and what we leave for them, are
the proper measures of the worth
of our institutions, and of us."

Author Unknown

EDUCATION SERVICES

The Juvenile Court School of San Luis Obispo County, located within the Juvenile Hall, is a WASC-accredited program administered by the San Luis Obispo County Office of Education. Two (2) full-time teachers, a part-time resource teacher, two (2) full-time instructional assistants, and a full-time administrative assistant provide instructional and credit assessment services to juvenile detainees. Each juvenile is assessed academically upon entry to the Juvenile Hall and provided individualized assignments according to both current skill level and grade-level requirements for high school graduation. In 2009, the Juvenile Court provided special education services to 86 minors detained at the Juvenile Hall.





JUVENILE HALL PROBATION SERVICES AND PROGRAMS

Home Supervision: The program allows juvenile offenders to remain in their homes under the constant supervision of their parent(s), school officials or a responsible adult approved by the Probation Department. Juveniles on Home Supervision are required to submit to chemical testing, property searches and participate in counseling as directed by the Juvenile Court.

Cognitive Behavioral and Social Awareness Programs: The Juvenile Hall provides weekly anger management groups and bi-weekly substance abuse counseling groups to juvenile detainees. Additionally, juveniles participate in religious programs, dating violence prevention classes, Narcotics Anonymous, "Heeling Touch"- a program with Animal Services that allows juveniles to provide basic dog obedience training to shelter dogs-, music and drama performances, Tattoo Removal Program presentations, and guest speakers from the community.

WHO WERE THE MINORS IN JUVENILE HALL IN 2009?

WHAT IS THEIR GENDER? Females Booked into Juvenile Hall Males Booked into Juvenile Hall 791 WHY ARE THEY IN JUV HALL? Court Commit 21 Violation of Probation

Court Commit	21
Violation of Probation	469
Warrant	61
New Charges	403
WI 601s	27

WHERE DO THEY LIVE?

Paso Robles/San Miguel	189
Shandon	6
Templeton	23
Atas/Santa Margarita/Creston	185
San Luis Obispo	104
Los Osos	46
Morro Bay	37
Cuyucos/Cambria/San Simeon	23
Shell Beach/Pismo Beach	5
Grover Beach	73
Arroyo Grande	72
Oceano	151
Nipomo	62
Out of the County	62

HOW OLD ARE THEY?

11 or younger	10
12 to 13	30
14 to 15	294
16 to 17	587
18 or older	60

HOW LONG DID THEY STAY?

1 Day	158
2-6 Days	475
7-10 Days	94
11-14 Days	76
15 or more Days	171



Concert on Center Unit with Mr. Rice's Band





"Zoo to You"

This activity allowed minors to view animals such as a porcupine, an owl and a lemur.

COLLABORATIVES



ANTI-GANG COORDINATING COMMISSION (AGCC)

ATASCADERO STATE HOSPITAL K-9 TEAM

THE BAKARI PROJECT/ CAL POLY UNIVERSITY

BEHAVIORAL HEALTH DEPARTMENT

CAL POLY AND CUESTA COLLEGE-INTERNS

CHILDREN'S SERVICES NETWORK

CHILD DEATH REVIEW TEAM

CHIEF PROBATION OFFICERS OF CALIFORNIA (CPOC)

DEPARTMENT OF SOCIAL SERVICES





DOMESTIC VIOLENCE TASK FORCE

DOMESTIC VIOLENCE REVIEW TEAM

DRUG and ALCOHOL SERVICES

DRUG COURT

ELDER DEATH REVIEW TEAM

FAMILY CARE NETWORK

GANG TASK FORCE

JUVENILE JUSTICE COMMISSION/ DELINQUENCY PREVENTION COUNCIL

JUVENILE JUSTICE COORDINATING COUNCIL

MENTAL HEALTH BOARD

MENTAL HEALTH

CRIMINAL JUSTICE TASK FORCE

MENTAL HEALTH SERVICES ACT

NARCOTICS TASK FORCE

PUBLIC HEALTH DEPARTMENT

PROPOSITION 36

SERVICES AFFIRMING FAMILY EMPOWERMENT (SAFE)

SCHOOLS

- County Office of Education
- Local School Districts
- •Community Schools
- Atascadero Unified School District



SAN LUIS OBISPO COUNTY CRIMINAL JUSTICE ADMINISTRATORS
SAN LUIS OBISPO LAW ENFORCEMENT ASSISTANCE FUND (SLOLEAF)
TECHNOLOGY POLICY COMMITTEE (TPC)

San Luis Obispo County Probation employees are involved with several charities in the community.



Probation Officers at a Cops and Kids Day Event



Law Enforcement Day at San Luis Obispo Farmer's Market



Probation Officers attending the Peace Officers' Memorial

BOWL-A-THON - 211 SLO HOTLINE

AMERICAN CANCER SOCIETY

- Daffodil Days
- Lymphoma Awareness
- Relay For Life

SLOLEAF

(SAN LUIS OBISPO LAW ENFORCEMENT ASSISTANCE FUND)

TOYS FOR TOTS

CALIFORNIA SPECIAL OLYMPICS FUND

- Polar Bear Plunge
- Law Enforcement Torch Run

WOODS HUMANE SOCIETY

SIERRA CLUB

BI-ANNUAL BEACH CLEAN UP

CHILDREN INTERNATIONAL

SLO LAND CONSERVANCY

HOMELESS SHELTER

COPS AND KIDS DAY (FOOTPRINTERS)

TIP-A-PO BRANCH STREET DELI AG

GET ON THE BUS

(A PROGRAM THAT ALLOWS CHILDREN TO VISIT THEIR FATHERS IN

CALIFORNIA MENS COLONY ON FATHER'S DAY)

SAN LUIS OBISPO RAILROAD MUSEUM

WOMEN OF THE MOOSE #864

AMERICAN RED CROSS

LAW ENFORCEMENT DAY (SLO FARMER'S MARKET)

PEACE OFFICERS' MEMORIAL DAY

To Whom it May Concern:

At the probation department, especially to Carrie, I am very very sorry for what transpired in my life. I have been trying to do everything to turn my life around, thanks to my mom, and I am very sorry for being involved in that crime and I am doing everything to better my life. I was just harging around the wrong people and have found a way to live life on God's terms. Thank you Carrie for all of your help and I am not just another wasted person that you have helped. I am going to try to do everything in my life and my community to help others not make the same decisions I citi.

God bless you for giving me this chance.

Thank you.

Ryen

How beautiful a day can be when kindness touches it!

~George Elliston

An email to staff from Chief Salio May 21, 2009

I wanted to take this opportunity to acknowledge Lisa Rivera for the public accolade she received in the Tribune, Letters to the Editor dated May 20, 2009.

A TRUE HERO

There is a hero among us. Her name is Lisa Rivera and she works for the Juvenile Probation Department in San Luis Obispo. I have been honored to know her. She has been nothing less than caring and gracious during our time of need. She treats young people in need with dignity and kindness. That is not to say she demands less-than-honorable treatment. She is honest and caring, and our community is better with her in it. Thank you, Lisa. You are a true hero.

KH Los Osos

Thank you Lisa for your outstanding work in work in the community It truly is reflective of the great work Probation staff do everyday.

An email to staff from Chief Salio June 18, 2009

Please join me in congratulating
Larry Smith, who was honored on
Monday with a Certificate of
Recognition from Assemblyman Sam
Blakeslee's office for his outstanding
work with the San Luis Obispo
County's Independent Living
Program. Larry was recognized for
his help in providing life skills training to youth who have been placed in
foster care. Thank you Larry for your
hard work in helping youth transition
from foster care into adulthood. The
recognition is well deserved and we
are all very proud of your great work.

Congratulations!

COLLEN,

thulo! I hope you are doing well and that your case load hastit driven you crazy yet, I can only imagine. I aim working on getting a letter from community treatth centers stating that I have completed the 20 hrs. of community service unfortunately than It.R department takes forever. On another note, I am going to go talk to a counselor to pursue my Bachelors in criminal Justice / Administration. I will keep you updated on that. Thanks for all your help.

SAN LUIS OBISPO COUNTY PROBATION DEPARTMENT CONTACT INFORMATION

Administration and Adult	805.781.5300
Juvenile	805.781.5352
Juvenile Hall	805.781.5389
North County Office	805.461.6224
South County Office	805.474-7480

Website www.slocounty.ca.gov/pr.htm

SAN LUIS OBISPO COUNTY BOARD OF SUPERVISORS 2009

Frank Mecham, 1st District — Vice-Chairperson Bruce Gibson, 2nd District — Chairperson Adam Hill, 3rd District K.H. "Katcho" Achadjian, 4th District James R. Patterson, 5th District

